

Changes to Lap Pool Reservation System

Good news! We are transitioning to a new reservation system for all lap pool reservations! This system will allow for a better user experience and interface! For all reservations through **Sunday, May 2, 2021**, you will continue to utilize the current reservation system with no changes.

For all reservations beginning **Monday, May 3, 2021**, you will utilize the reservation system found through your Member Portal. *These reservations will be live on April 19, 2021 to allow the 14-day advanced reservation window.* You must first log into your Member Portal. [Instructions for Member Portal access](#) can be found on our website on the left-side menu or about halfway down the homepage.

Once logged in, please view this short video for instructions on making a lap pool reservation.

https://www.youtube.com/watch?v=vVY0o9pej_M

(NOTE: This video covers Childcare Reservations and Lap Pool Reservations)

CHANGES:

- Effective **Monday, May 3, 2021**, Lane 2 will be a SHARED swim lane for the full day.
- Effective **Monday, May 3, 2021**, Lane 5 will be a SHARED swim lane for the full day.
- All Fitness Pass holders will need to visit the front desk to receive a Member ID number in order to access the reservation system.

REMINDERS:

- Reservations are for 55-minutes only. Please exit the pool within 55-minutes of your scheduled start time in order to allow the next swimmer access to their reserved lane.
- If you are not **IN THE WATER** within 10-minutes of your scheduled start time, it is considered a lane forfeit and another swimmer will be allowed to take your place.
- Please make every effort to cancel your lane reservation if you are not able to keep the reservation. No shows will now be tracked, and repeat offenders could be penalized.